MASTER of INTERNATIONAL BUSINESS

PART - II

(Annual Scheme)

Paper 1 - Global Marketing

Paper 2 - Strategic Management

Paper 3 - Indian Foreign Trade Policy

Paper 4 - Export-Import Procedure Documentation and Logistics

Paper 5 – Business Communication Skills/Foreign Languages - German/ French

Paper 6 - Project Report and Viva-Voce

PAPER-I:

GLOBAL MARKETING

Duration 3 hrs.

Max. Marks: 100

Unit-I

Global Marketing: Nature, definition, and scope of global marketing, Domestic marketing VS International Marketing International Marketing Environment-external and internal.

Identifying and selecting Foreign Market: Foreign market entry mode decisions.

Unit-II

Product Planning for International Market: Product designing, Standardization Vs adaptation, Branding, and Packaging, Labeling and quality issues, After Sales service.

Unit - III

International Pricing: Factors influencing international price, Pricing Process and methods, International price quotation and payment items.

Unit-IV

Promotion of product/Services abroad; Methods of international promotion, Direct Mail and sales literature; Advertising; Personal selling; Trade fairs and exhibitions.

Unit - V

International Distribution: Distribution channels and logistics decisions; Selection and appointment of foreign sales agents.

Books Recommended:

- 1. Onkvisit .S,Shaw.J International Marketing (Pearson, 3rd Ed.)
- 2. Cherunilam F International Trade and Export Management (Himalaya, 2007)
- 3. Varshney R.L, Bhattacharya B International Marketing Management (Sultan Chand & Sons, 9th Ed.)
- 4. Czinkota International Marketing (Thompson, 8th Ed.)
- 5. Cateora Graham International Marketing (TMH, 10th Ed.)
- 6. Jain S. International Marketing (Thomson)

PAPER -II:

STRATEGIC MANAGEMENT

Unit- I Duration 3 hrs.

Max. Marks: 100

Introduction: Meaning of Strategic Management, Role of Strategic Management, Process of S.M., Limitations of SM, Organizational Mission, Vision, goals and ethics.

Unit-II

Environmental Scanning: Appraisal of external environment, Dynamics of internal environment, organizational capabilities and Appraisal.

Unit-III

Strategy Formulation: Business level strategy, Corporate Level Strategy, Functional Strategies.

Unit-IV

Strategy Implementation: Aspects of Strategy Implementation, Project Implementation, Procedural Implementation, Resource Allocation, Organizational design and change, Corporate Culture.

Unit -V

• Strategic Evaluation and Control: Meaning of Strategic Evaluation and Control, Criteria and Techniques of Strategic Evaluation and control, Role of Organizational systems in valuation.

Books Recommended:

- 1. Azhar Kazmi: Business Policy and strategic Management, TataMcGraw Hill, New Delhi, 2005
- 2. Jain, P.C.: Strategies Management (Hindi), 2005
- 3. Bhattacharry, S.K. And N. Venkataramin : Managing Business Enterprises: Strategies, Structures and Systems, Vikas Publishing House, New Delhi, 2004
- 4. Budhiraja, S.B. And Athreya, M.B.: Cases in Strategies Management, Tata McGraw Hill, New Delhi, 1996
- 5. Coulter, Mary K.: Strategies Management in Action, Pearson Education, Delhi,2005
- 6. David, Fred R.: Strategies Management, Pearson Education, Delhi, 2005
- 7. Glueck, William F. And Lawrence R. Jauch: Business Policy and Strategic Management. McGraw-Hill, International Edition, 1988

PAPER-III:

INDIAN FOREIGN TRADE POLICY

Duration 3 hrs. Unit -I

Max. Marks: 100

Indian's Foreign Trade: Trends and developments, Commodity composition and direction, India's foreign trade in global context.

Unit-II

Foreign Trade Policy and Control in India, Policy making body and institutions; Exchange control in India - objectives and definition.

Unit -III

Import substitution and export Promotion Policies. Export Incentivesduty exemption schemes. EPCG, duty draw backs; Role of commercial banks in foreign trade; Deferred payment system; EXIM Bank; Export Credit insurance and ECGC.

Unit-IV

Infrastructure Support for Export Promotion: Export promotion councils: Commodity board/products export development authorities; Specific service institutions; State trading organization; Export and Trading Houses; Export Processing Zones/Special Economic Zone (EPZ/SEZ); Export Oriented Units (EOUs)

Unit-V

Foreign Investment Policy: Indian Joint ventures abroad, Multilateralism and Bilateralism in India's foreign trade.

Books Recommended:

1. Cherunilam, F - International Trade and Export Management (Himalaya, 2007)

B-International Bhattacharya 2. Varshney R.L, Management (Sultan Chand & Sons, 9th Ed.)

Marketing

- 3. Govt. of India Hand Book of Export Import Policy 2002-2007 (Ministry of Commerce, India)
- 4. Keegan J Warren Global Marketing Management (Pearson, 7th Ed.)
- 5. Johnson J, Wood D- Contemporary Logistics.
- 6. Khanna K K Physical Distribution Management : Logistical Approach (Himalaya, 2007)
- 7. Krishnaveni Muthiah- Logistics Management and World Seaborne Trade (Himalaya, 2007)

PAPER-IV:

EXPORT-IMPORT PROCEDURE

DOCUMENTATION AND LOGISTICS

Duration 3 hrs.

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Max. Marks: 100

Unit-I

Introduction: Role of Exports and Imports in Indian Economy, Export-Import Policy of India, Foreign Exchange Regulations, ISO 9000 Series and other internationally accepted quality certificates, Quality control and pre shipment inspection, Marine Insurance.

Unit-II

Export Procedure: Export Documentation, General Excise clearance, Custom clearance, Role of clearing and forwarding agents, Shipment of export cargo, Export credit, Export credit guarantee and policies, forward

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exchange cover, finance for export on deferred payment terms, Duty drawbacks, Logistics for exports and imports.

Unit-III

Imports Procedure: Import Licensing Policy; actual User Licensing, Replenishment Licensing, Import-Export pass book, Capital goods licensing, Exports houses and trading houses.

Unit-IV

Import Management in Developing Economy; foreign exchange budgeting, Import procurement methods, Imports financing, Purchase contract, Import under counter trade Monitoring and follow-up of Import contracts.

Unit-V

Export Promotion and Assistance in India, Export Marketing Information System, Future Prospects of Export marketing.

Books Recommended:

- 1. Balagopal: Export Management.
- 2. Kalpua Das: Export Strategy in India.
- 3. Walker: Export Practice of Documentations.
- 4. I.T.C.: Export Financing.
- 5. M.L. Verma: Foreign Trade Management, Delhi, Vikas Publication.
- 6. Shri Ram Khanna,: International Trade in Textiles, New Delhi, Saga Publication.
- 7. V.S. Mahajan: India's Foreign Trad, Kitab Mahal, Allahabad.
- 8. Keegan,: Blobal Marketing.

Poly (Can)

PAPER-V

FOREIGN LANGUAGES-GERMAN/FRENCH

Or

BUSINESS COMMUNICATION SKILIS

3 Hrs. Duration Max. Marks 100 1. GERMAN: Marks ١. Translation from German into English 25 П. Translation from German into English 25 Ш. Dictation (For-Half an Hour) 30 Grammer-Elementary Knowledge of Verbs and Tenses IV. 20 Books: Detche Sprach for Auslander Von Schulz and Griesback lessons upto 15 only.

Reference Book:

- 1. Deutsch als fremdsprache- IA
- 2. Deutsch als fremdsprache- IB
- 3. Wirlesen Dartsch-I
- 4. Wirlesen Dartsch-H

2. FRENCH

		Marks
Ι.	Grammar	40
11.	Comprehension (2 texts from the prescribed book)	40
Ш	Small Essay on the following theme(Students will have to	20
	attempt two out of the four topics)	
	Ma ville. Mon ami(e) Un diner au restaurant. Ma maison	

Books recommended:

- 1. Synchronie 1 Methode de français- Samhita Publications.
- 2. Dictionary; Larousse Anglais-Français/Français-Anglais.

Polyton

PAPER-V:

BUSINESS COMMUNICATION SKILLS

Duration 3 hrs.

Max. Marks: 100

Unit-I

Business Communication: Definition, Methods, Types, Principles of Effective Communications, Barriers and Remedies to Communication.

Unit-II

Business Letter: Layout, Kind of Business letters, Interview, Appointment, Acknowledgement, Promotion, Enquiries, Replies, Orders, Sales, Circular, Complaints.

Unit-III

Public Speaking, Seminar Presentation, Interview, Group Discussion, Effective Listening.

Unit-IV

Report Writing, Agenda, Minutes of meetings, Memorandum, Office Order, Circular, Notes.

Unit-V

Business Etiquettes and manners, Shake hand, Dress Sense, Dining Etiquettes, Introducing a guest, E-mail etiquettes, Work place Etiquettes, Telephone etiquettes.

Books Recommended:

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- 1. Urmila Rai, S. M. Rai: Business Communication, Himalaya Publishing House.
- 2. Jane Thomas, Herta Murphy, Herbert Hildebrandt: Effective Business Communication 7th Edition, Tata McGraw Hill Education.
- 3. R.K. Madhukar: Business Communication, Vikas Publishing.
- 4. Asha Kaul: Effective Business Communication, PHI Learning Private Limited.
- 5. Abha Chatterjee, Courtland L. Bovee, John V. Thill: Business Communication Today, Pearson Education.

PAPER-VI:

PROJECT REPORT and VIVA-VOCE

Project Report – 50 Marks

Viva-Voce – 50 Marks

D'ACGERTE DE LES